



## Quality Policy

M&E Kaiser is committed to achieving and maintaining its leadership position in the provision of installation and supply services for mechanical and electrical works.

We are therefore committed to achieving a high-level of customer satisfaction. We shall ensure our activities for project realization fully meet our customers' requirement in terms of quality, cost and delivery schedule.

We shall effectively manage our business risk and increase our profitability through consistent implementation of our policies and procedures while complying with all applicable statutory and regulatory requirements.

We shall use our established objectives at various functions and levels throughout the organization to drive strategic continual improvement of our management systems. Each staff shall be empowered to contribute to the achievement of our objectives. Our quality management system is based on the requirements of ISO 9001:2015.

The top management of Kaiser Group is responsible for implementing and maintaining this policy.

This policy shall be available as documented information, communicated to all interested parties and consistently applied within the organization.

**Igbuan Okaisabor**  
Chief Executive Officer (CEO)

24<sup>th</sup> July 2019